

Overview

Southtree accepts orders from all the major shipping carriers including FedEx, UPS and the United States Postal Service. **The key to ensure safe arrival of your order is through using the proper shipping materials.** This guide will outline the shipping materials and proper packaging techniques. Always be sure to include your order form or receipt with your order so our technicians are able to match your tapes to your order.

The following materials should be used:

- A Quality Box
- Packing Tape
- Padding Material
- Order Form or Receipt

A Quality Box

We recommend that you use a new, brown cardboard shipping box as opposed to others like shoeboxes. These boxes can come in many sizes. If you aren't sure what size to use, it's always better to err on the side of too big, you can always put in more padding material.

Padding Material

Padding material comes in all shapes and sizes from bubble wrap to newspaper. Our recommendation is to make sure there is enough padding to prevent your tapes from being loose and jumbled. Use enough padding to make sure your tapes will have a smooth ride.

Packing Tape

Regular tape is probably not a good idea to use when packaging your family memories. Use any heavy duty packing tape to seal your box, ensure enough tape is used to prevent the package from opening.

Order Form or Receipt

So our technicians are able to match your package with your order, please include a printed copy of your order receipt that you receive via e-mail. If this is unavailable simply include a note with your order number and contact information. If you are using the paper order form, please include a copy of that with your tapes.

Where To Ship?

You may ship your order to Southtree:

Southtree

3001 Broad Street, Suite 201
Chattanooga, TN 37408

About Southtree

Southtree (www.southtree.com) mission is to bring families together through preserving their treasured moments digitally. Our trained technicians use state-of-the-art equipment to convert your old home movies and photos into professionally mastered digital formats such as DVD's or our exclusive DataDVD.

Southtree has sought to provide simple, affordable, and creative solutions to allow its customers to share and enjoy their home movies anywhere.

Southtree is a privately held company headquartered in Chattanooga, TN.